

February 2, 2010

Mr. Thomas P. Wiffler - President & CEO
United Healthcare of Illinois, Inc.
233 N. Michigan Avenue
Chicago, IL 60601

Dear Mr. Wiffler,

On January 1, 2010, our medical and dental coverage became effective with United Healthcare. Aetna was our former carrier. Although my family physician is in the United Healthcare network, my dentist, Dr. Richard J. Volk is not. Dr. Volk is an outstanding dentist. He teaches at Northwestern University and is highly regarded within the dental industry. I am a loyal patient of Dr. Volk's and have been for several years. I have tremendous confidence in him. He has performed a dental implant procedure on my front tooth and continues to monitor and clean my tooth in addition to handling my regular dental maintenance. Enclosed please find Dr. Volk's Dentist Nomination Form. I am hopeful that your organization will recruit Dr. Volk. The addition of a prominent dentist such as Dr. Richard J. Volk to United Healthcare's network will certainly enhance the prestige of your organization and allow members access to one of the finest dentists in the country.

Sincerely,

Thomas C. Sromek